1 **OPEN ARCHITECTURE FOR A VOICE USER INTERFACE**

2 **Abstract of the Disclosure**

3   A system and method for processing voice requests from a user for accessing

4 information on a computerized network and delivering information from a script

5 server and an audio server in the network in audio format. A voice user interface

6 subsystem includes: a dialog engine that is operable to interpret requests from users

7 from the user input, communicate the requests to the script server and the audio

8 server, and receive information from the script server and the audio server; a media

9 telephony services (MTS) server, wherein the MTS server is operable to receive user

10 input via a telephony system, and to transfer the user input to the dialog engine; and a

11 broker coupled between the dialog engine and the MTS server. The broker

12 establishes a session between the MTS server and the dialog engine and controls

13 telephony functions with the telephony system.

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